

NJT2030: OUR PLAN AT A GLANCE

Goal

0-2 Years

3-5 Years

6-10 Years

Ensure the reliability and continued safety of our transit system

- Increase bus service on congested / unreliable routes using existing fleet
- Begin bus prioritization pilots
- Fully implement PTC
- Begin Trans-Hudson capacity studies
- Continue protecting customers & employees through enhanced cleaning, PPE disbursement, and other pandemic countermeasures

- Fleet replacements begin
- Begin work on key rail bottlenecks and bus infrastructure (e.g., Northern Bus Garage)
- Sensor-based predictive maintenance in place
- Trans-Hudson pilots begin

- Work completed on key rail infrastructure
- Full operationalization of Northern Bus Garage, and rebalancing of fleet / infrastructure
- Trans-Hudson solutions implemented (e.g., West Side ferry terminal)

Deliver a high-quality experience for all our customers, with their entire journey in mind

- Improve communications infrastructure at stations and in-vehicles
- Study outside mobility partnerships
- Study fare rationalization and expand tap-to-pay

- Implement fare rationalization
- Expand mobility partnerships
- Begin station rehabilitations, and upgrade communications equipment

- Fully roll out mobility partnerships
- Complete station rehabilitations
- Fully upgrade communications equipment

Power a stronger and fairer New Jersey for all communities

- Study redesigned bus network and expanded service in underserved communities
- Study BRT and expanded light rail
- Plan for improved accessibility

- Introduce service on expanded bus network
- Pilot improvements to Access Link
- Begin construction of light rail expansion

- Expanded light rail service in new corridors
- Complete accessibility improvements

Promote a more sustainable future for our planet

- Study improved pedestrian and bike access, and partnerships to expand TOD
- Develop sustainability plan and roadmap for Energy Master Plan

- Begin climate change impact mitigation projects
- Pilot improved pedestrian access and TOD
- Begin infrastructure improvements for net-zero emissions fleet

- Fully support net-zero emissions fleet
- Expand partnerships to support TOD
- Fully harden most-vulnerable infrastructure against climate change

Build an accountable, innovative and inclusive organization that delivers for New Jersey

- Reorganize HR department to speed hiring, update compensation, training and evaluation
- Begin updating IT systems
- Study and pilot procurement process changes

- Introduce additional data analytics capabilities in all departments
- Expand procurement process improvements and vendor / staff training

- Complete IT systems upgrades
- Finalize procurement process and training improvements